CALL FOR PAPERS 2020

SUBMISSION DEADLINE: JANUARY 31, 2020

Submit proposals to: ctlpahq@gmail.com
Contact Information: Savanna Bennett, Administrator c/o CTLPA Headquarters
University of the West Indies Mona Campus, Jamaica

23rd Annual Regional Conference
June 16-19, 2020
JAMAICA

'POWER UP!
MOVING TO MASTERY IN STUDENT SERVICE DELIVERY'
**About the CTLPA**

The Caribbean Tertiary Level Personnel Association (CTLPA) is a professional organization that facilitates learning, development and professional advancement for student services personnel. This is done with an aim to enhance continuous effectiveness in facilitating student learning and development in tertiary level institutions. The CTLPA analyzes trends in higher education inclusive of the student profiles and uses this data to inform policy, practices and implement programmes that prepare students to function effectively in a global economy.

**About the Conference**

The Annual Conference is one of the avenues for the promotion of professional development of student services professionals. Participants are exposed to recent related research; local, regional and international developments that impact higher education; evolving theories that reflect changes in student characteristics; showcases of best practices in the delivery of student services and the opportunity to be part of a professional network. As a regional organization, each year the Conference is held in a different Caribbean country. It attracts participation from over seven to nine locations in the region and the USA. These participants represent various colleges and universities.

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Call for Papers- CTLPA Conference,
June 16-19, 2020 Jamaica
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An Invitation to Present a Paper

An invitation is extended to faculty, student services personnel, resident advisors, graduate students, university and college administrators, representatives from the private and public sector and other interested individuals, to submit proposals for presentation at the CTLPA’s 23rd Annual Conference which will be held June 16-19, 2020 in Jamaica, West Indies. The conference will be held under the theme ‘Power Up! Moving to Mastery in Student Service Delivery’.

Guidelines for Proposals

Conference proposals should be in keeping with the conference theme and should highlight one or more of the following:

1. Research relevant to student learning outcomes;
2. Professionalism and best practices in student learning and development;
4. Customer Service

Types of Presentation

Presentations should fall in one of the following categories:

1. Main Presentation - 1 hour (inclusive of question and answer session)
2. Concurrent Session – 45 minutes (inclusive of question and answer session)
3. Showcase – highlighting best practices in programme delivery
Proposals

The proposal should include an Abstract of no more than 250 words and should outline the learning outcomes. An Abstract must reflect the content of the presentation accurately and must correlate to the listed topics and key words. It must include all information considered necessary by the presenter to merit the selection of the paper.

Topics may include but are not limited to:

- The impact of Positive Learning Environment on Student Success
- Student Grievance and Learning Disabilities
- The Role of Student Organizations in Recruitment, Retention and Student Success
- Building Students’ Resilience and Readiness
- The Impact of Student Support in Advancing Higher Education in the Caribbean
- Research and Publication in Higher Education in the Caribbean
- Distance Education
- Use of Assessment in Advancing Higher Education in the Caribbean
- Ethical Principles and Standards for Student Services Personnel (SSPs)
- How Tertiary Level Institutions (Community Colleges, Teachers Colleges, National Training Agencies) impact Students
- Designing Programmes that Foster Holistic Student Learning and Development
- Reinforcements in Learning through Co-Curricular Programmes
- Government Policy and its Impact on Higher Education
- Use of Technology in Programme Development
- Globalization: A New Direction for Caribbean Higher Education
- New Trends in Customer Service in Higher Education
- Financing Higher Education : Non-traditional Approaches

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- Faith-based Organizations and Higher Education
- Facilitating International Students
- Emerging Trends in Student Personnel Administration
- Entrepreneurship- Job Creation
- Student Personnel Administrators and Wellness
- Community Service/Service Learning

Deadline for submission of Proposals: **Friday, January 31, 2020**

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